Employee Benefits Broker Compensation

Fees vs. Commissions

| Feature | Commission-Based Broker | Fee-Based Broker |
|-----------------------------------|--|---|
| Cost Visibility | Pros: No separate bill; baked into carrier premiums Cons: Lack of clarity on actual broker compensation | Pros: Full transparency; you know exactly what you pay Cons: Direct line-item cost on your budget |
| Incentive Alignment | Pros: Broker only paid if you place coverage Cons: May favor higher-commission plans, not always best value | Pros: Objective advice aligned with company goals Cons: May require detailed scope to ensure accountability |
| Budgeting & Planning | Pros: Easier to budget (costs spread across premiums) | Pros: Fees can be scoped to specific projects or levels of service Cons: May need negotiation for flat or hourly rates |
| Service Flexibility | Cons: Harder to add one-off projects without extra commission | Pros: Flexible fee structures for strategic work, compliance projects, or ad-hoc support |
| Conflict of Interest Risk | Cons: Potential bias toward plans with higher payouts | Pros: Neutral recommendations free from commission incentives |
| Compliance & Fiduciary Support | Cons: May not include robust compliance services unless commissionable | Pros: Can contract specifically for compliance oversight, fiduciary training, and regulatory assistance |
| Adaptability for Complex Needs | Cons: Less flexible for multi-state or niche requirements unless larger premium pool | Pros: Better suited for large or complex benefit programs requiring customized consulting |
| Emerging or Project Work | Cons: Unclear cost for special projects (e.g., RFPs, audits) | Pros: Fees scoped per project (RFP, implementation, annual audit) ensure clear deliverables and pricing |

